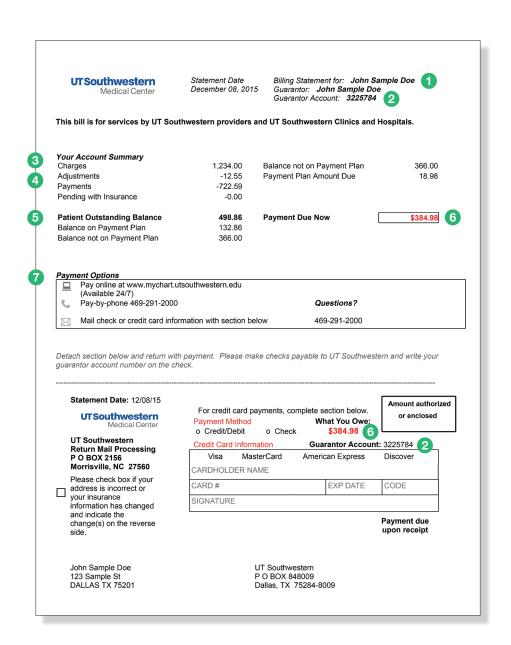
Reading Your Statement

UTSouthwesternMedical Center

- 1 Patient's name and the name of the Guarantor (the person legally responsible for paying the bill).
- Quarantor account number—This is your financial account with UT Southwestern. Please refer to this number if you contact us with questions.
- 3 Charges—total charged by UT Southwestern for health care services rendered to the patient
- 4 Adjustments and payments—credits to your account for any payments your insurance company or you have already made (such as copays or coinsurance); any contractual adjustments given by your insurance company; and any other discounts made to your account.
- Patient Outstanding Balance—total amount that you (the guarantor) owe UT Southwestern
- **6** Payment Due Now—portion of your total balance that you (the guarantor) owe this month.
- Payment Options—you can pay your bill via MyChart or over the phone with a credit or debit card, or you can pay by mail with a credit or debit card or personal check.



Reading Your Statement

UTSouthwestern Medical Center

- Payment Plan Information—if you are paying your balance on an installment plan, the summary of that plan is listed here.
- Service Details—these sections list the services provided by UT Southwestern and detail the charges, adjustments and discounts, and payments for each.
 - Place of the service and date range of the billing transactions for that service
 - B Health care service that was provided by UT Southwestern
 - Adjustments, discounts or payments by the patient's insurance company
 - Payments made by you (guarantor); this might include your copay, coinsurance, or deductible payment(s)
 - Your Responsibility—the amount you (guarantor) owe for that specific service. This is NOT your total balance due.
- Statement Totals—this is the sum total of each column, including total charges (shown as 3 on the first page), total payments and adjustments (shown as 4 on the first page), and total patient balance (shown as 5 on the first page).

